



SKYLINE WORKFORCE MANAGER

Helping Garden Centres &
Nurseries Run Better

Workforce management software,
powered by AI – built for UK Garden
Centres & Nurseries.



Welcome to Smarter Workforce Management



The Future of Workforce Management Starts Here

Artificial Intelligence is changing how Garden Centres and Nurseries operate, replacing paperwork and spreadsheets with real-time insights, forecasting and smarter decision-making.

Skyline WorkForce Manager goes beyond traditional scheduling and attendance tracking. Purpose-built for Garden Centres and Nurseries, it combines AI-enabled processes including workforce planning and labour optimisation to help organisations improve performance, reduce costs and plan with greater precision.

Built for Garden Centres & Nurseries – Powered by AI.

Designed to turn workforce information into better business decisions.

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The workforce challenge

Stop Managing Labour. Start Optimising It.

Garden Centres cannot control the weather, seasonal demand or rising employment costs. But they can control how effectively they deploy their workforce.

Skyline WorkForce Manager transforms workforce management from an administrative task into a strategic advantage. Combining workforce planning, labour forecasting, attendance management and real-time operational insights, it helps managers deploy the right people, in the right place, at the right time.

Helping Garden Centres:

- Reduce labour costs.
- Increase workforce productivity – maximising profitability.
- Respond quickly to changing demands.
- Simplify workforce administration – reducing overheads.

Purpose-built for Garden Centres and Nurseries, Skyline WorkForce Manager delivers the visibility, control and insights needed to run a more efficient and profitable operation.



The workforce challenge

AI Will Help You Run a Cost Efficient Garden Centre

Artificial Intelligence is transforming how successful Garden Centres plan, manage and optimise their workforce. Skyline WorkForce Manager combines AI, automation and real-time operational data to help managers anticipate demand, make faster decisions and improve workforce performance, while reducing costs and improving profit margins.

SMART Rotas Powered by AI

AI-powered scheduling automatically recommends staffing levels, shift patterns and staff deployment based on predicted demand, helping ensure the right people are in the right place at the right time.

Increase profits by:

- Eliminating over and under staffing.
- Improving workforce productivity.
- Reducing unnecessary labour costs.

Weather Aware Planning

Weather has a direct impact on customer footfall, plant care and operational priorities. Skyline WorkForce Manager uses Artificial Intelligence to help managers anticipate changing conditions, forecast demand and adjust workforce plans accordingly.

Benefits:

- Prepare proactively for changing weather conditions.
- Protect valuable stock and outdoor displays.
- Prioritise critical operational activities.

AI-Powered Business Insights

AI continuously monitors workforce compliance and operational data, highlighting emerging risks, overdue actions, training requirements and performance trends before they become problems.

- Identify issues before they impact the business.
- Improve compliance and reduce operational costs.
- Reduce management administration.

Delivering Measurable Business Outcomes

With integrated AI, Skyline WorkForce Manager helps:

- Reduce labour costs.
- Increase workforce productivity.
- Accelerate planning and decision-making.
- Reduce administration and manual effort.
- Operate with greater confidence and control.

The workforce challenge

One Platform Built Around Your Business

Skyline WorkForce Manager grows alongside your business.

Benefits include:

- Start with the functionality you need today.
- Add modules as requirements evolve.
- Eliminate duplicate data entry.
- Create a single view of workforce and operations.
- Maintain one consistent user experience.
- Supports single-site and multi-site businesses.



Key Outcomes:

- Lower labour costs.
- Better productivity.
- Greater operational visibility.
- Reduced administration.
- Improved compliance.
- Stronger profitability.

The workforce challenge

Built Specifically for Garden Centres & Nurseries

Unlike generic retail workforce management systems, Skyline WorkForce Manager has been designed around the realities of Garden Centre & Nursery operations.

The platform helps managers:

- Match staffing levels to expected demand.
- Improve visibility across departments.
- Reduce unnecessary overtime and payroll leakage.
- Free managers from repetitive administration.
- Respond quickly to weather and seasonal change.
- Manage workforce, compliance and operations from one integrated platform.

Everything works together, giving managers one clear and reliable view of their workforce and operations.



The WorkForce Manager platform



The WorkForce Manager platform

Core Modules Overview

The Core Modules provide the essential functions required for effective workforce management, bringing together Attendance, Employee records, Training, Compliance, AI-powered assistance and Action management in one connected platform. Together, they give managers the visibility, control and insight needed to make better workforce decisions every day.

Time & Attendance

Intelligent attendance monitoring with smarter workforce planning using trading history and weather forecasts.

Induction & Training

Consistent onboarding, training records and faster employee development across all departments.

Employee Management

Secure employee records, contracts, qualifications, leave and performance information in one place.

Health & Safety

Manage compliance, risk assessments, inspections, incidents and corrective actions centrally.

WFM AI Assistant

Just speak or type – request information, ask questions and get answers in seconds from across your entire operation.

Action Centre

Create, assign, prioritise and track actions with clear ownership and accountability.

Additional Modules

As your operational requirements grow, additional modules can be added to extend operational visibility and control across Recruitment, Task Management and Stock control. This flexible approach allows Garden Centres and Nurseries to enhance workforce and operational management while maintaining a single, integrated source of truth across the business.

Task Manager

Plan, prioritise and monitor operational, seasonal and weather-related tasks seamlessly.

Asset Manager

Track equipment, maintenance schedules and business assets throughout their lifecycle.

Recruitment Manager

Manage vacancies, applicants and onboarding efficiently from a single unified platform.

Inventory Manager

Optimise retail stock control with supplier integration, improved availability and smart purchasing.

The WorkForce Manager platform

Workforce Planning & Attendance Management

Workforce Planning & Attendance Management helps managers create smarter rotas and maintain full visibility of workforce activity. Schedule staff based on contracts, skills, working patterns and demand, while tracking attendance, absences and overtime in real time. Ensure the right people are in the right place at the right time while controlling labour costs and payroll accuracy.

Key Business Benefits

AI Rota Planning:

- Create rotas instantly using AI, based on contracted hours, work patterns & availability.
- Match staffing levels to forecast demand, seasonal peaks and events.
- Improve utilisation of available labour and skills across departments.
- Identify staffing gaps and cover requirements before they become challenges.

Attendance Management:

- Monitor attendance, lateness and absences in real time.
- Track actual hours worked against planned schedules.
- Improve control of overtime through approval workflows and visibility.
- Provide accurate attendance information for payroll and reporting.

DID YOU KNOW?

"Skyline WorkForce Manager helps managers plan workforce requirements using contracts, historical trading data, weather forecasts and operational events. It then compares planned schedules against actual attendance, providing visibility of lateness, absences, worked hours and overtime from a single platform."

Shift Date	Full Name	Team/Department	Shift	Shift Time	Work Start	Late Total	Work End	Shift Hours	Worked Hours	Difference
Thursday (06/08/2026)	Joe B	Coffee Shop	Weekday Late Shift	16:00 - 22:00			06:00			
Thursday (06/08/2026)	Alex Johnson	Coffee Shop	Weekday Afternoon shift	12:45 - 17:30	12:40			04:45		
Thursday (06/08/2026)	Amy Andrews	Coffee Shop		06:30 - 13:30				07:00		
Thursday (06/08/2026)	Sergio Farina	Coffee Shop	Weekday Afternoon shift	12:45 - 17:30	12:35			04:30		

Show 15 entries
Showing 1 to 4 of 4 entries

The WorkForce Manager platform

Employee Management

Keep every employee record securely in one place. Skyline WorkForce Manager provides instant access to contracts, qualifications, training, holidays, performance information and important documents, reducing administration while improving communication.

Key Business Benefits

- One secure record for every employee.
- Faster access to critical workforce information.
- Reduced administration and paperwork.
- Better visibility of holidays, qualifications and performance.
- Improved communication across the business.

Manager Insight

“With every employee record in a single platform and available to AI, managers spend almost no-time searching for information and much-more time supporting their teams and customers.”

Home

Sign In/Out

Emergency Evacuation

Employee Portal

Time & Attendance

Employee Management

Organisation Sites

Latest News Manager

Organisation Setup

HR

Employees

Employee Files

Employee Files

Holidays

Sickness

Unauthorised Leave

Lateness

Employee Files

Show Ex Employees: ☐

Insert

View/Edit

Make Ex Employee

Export (All Rows)

Search

Reset Filters

First Name	Last Name	Known As	Site	Job Title	Mobile	Line Manager	Contact Email	Barcode Pass
Amy	Andrews		Botanic & Bloom - Brixworth		07789454252	Alex Johnson	a.andrews@pccsuk.com	None
Shanice	Augustine	Shanice	Botanic & Bloom - Brixworth	Cafe Manager	07491361161	Amy Andrews	s.augustine@pccsuk.com	None



The WorkForce Manager platform

Induction & Training

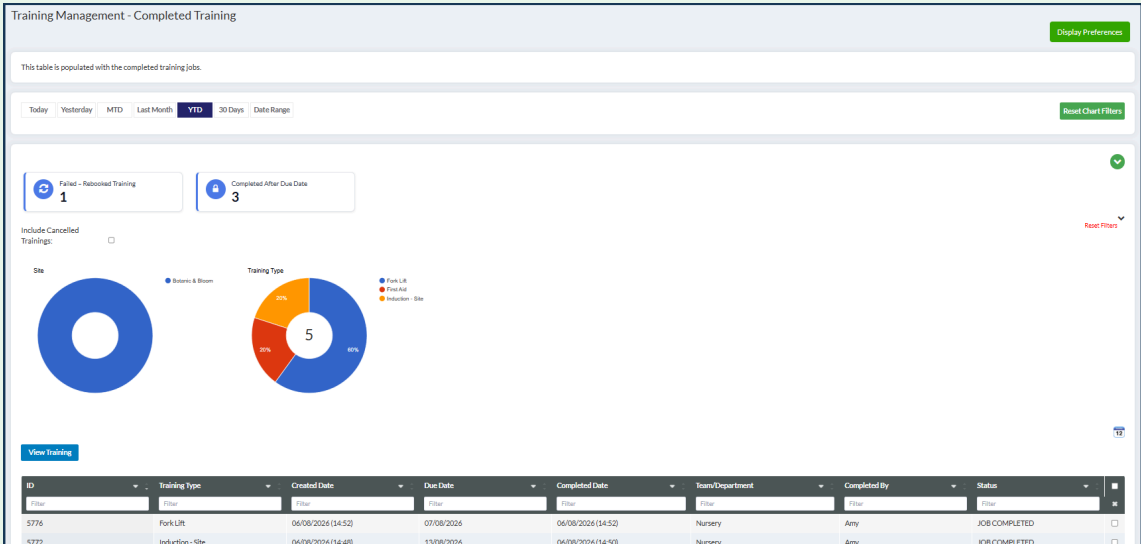
Develop confident, capable employees faster. Skyline WorkForce Manager helps standardise onboarding, manage training records and ensure every colleague has the knowledge they need to work safely and deliver excellent customer service.

Key Business Benefits

- Reduce the time managers spend onboarding new employees.
- Track mandatory and role-specific training in one place.
- Identify expiring qualifications before they become a risk.
- Improve consistency across single and multi-site businesses.
- Support continuous learning with intelligent training assistants.

How It Helps

“New starters access training schedules and company procedures instantly. Managers spend less time repeating information and more time coaching.”



The WorkForce Manager platform

Health & Safety

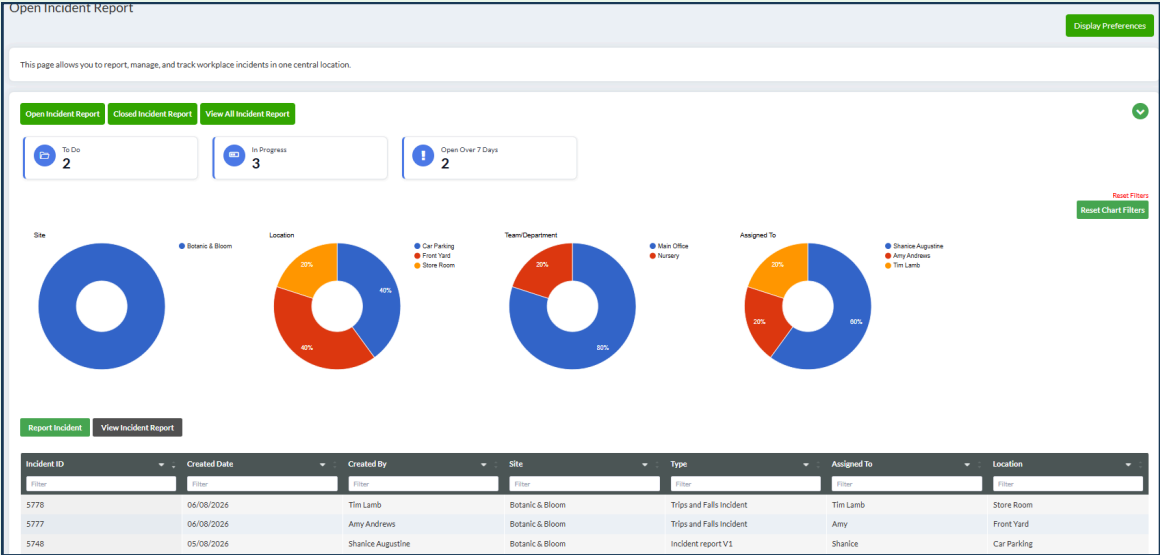
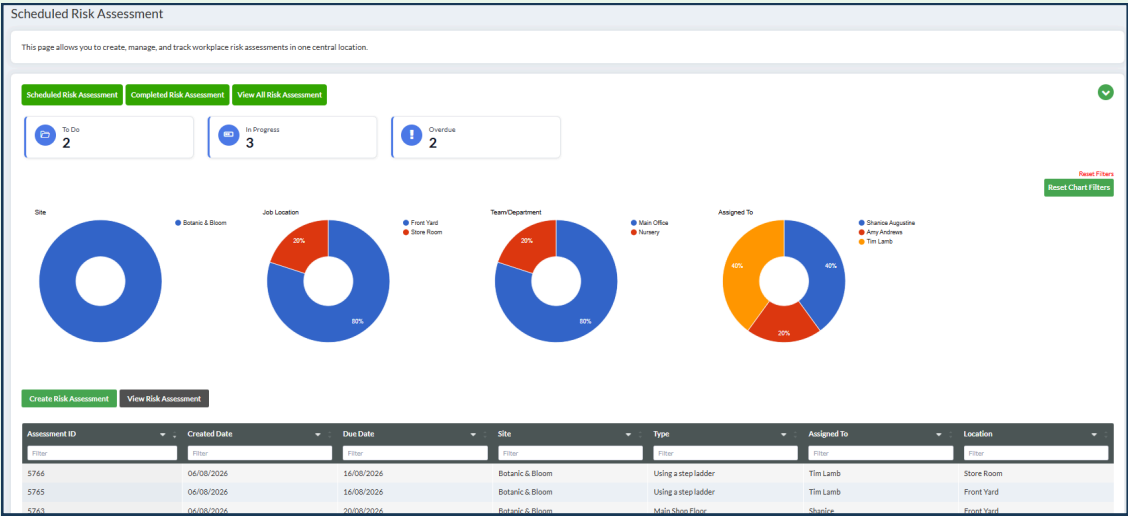
Protect your people, customers and business with one central system for health and safety management. Skyline WorkForce Manager simplifies compliance while helping create a safer working environment across every department.

Key Business Benefits

- Digital risk assessments and inspections.
- Record incidents, near misses and corrective actions.
- Track compliance and policy acknowledgements.
- Schedule recurring safety checks and reminders.
- Maintain a complete audit trail for greater accountability.

How It Helps

“Routine inspections, safety checks and seasonal activities can be assigned automatically, helping ensure important tasks are completed on time and reducing the risk of costly incidents or non-compliance.”



The WorkForce Manager platform

WFM AI Assistant

An AI Assistant that understands your entire workforce operation

WFM AI Assistant gives managers and employees a simple, conversational way to find information, understand what is happening and decide what to do next

How It Helps

“It connects information held across Skyline’s workforce modules with approved external sources, so users can ask everyday questions without searching multiple screens, reports or websites.”

Ask questions such as:

- Who is off today?
- Are there any cover risks?
- Are there unusual sickness patterns?
- Which training or compliance items are due?
- When is the next minimum wage increase due?

Designed to support people — not replace judgement

The WFM AI Assistant makes information easier to access and acts as decision support. Managers remain in control, with important information checked before action is taken.

Faster answers

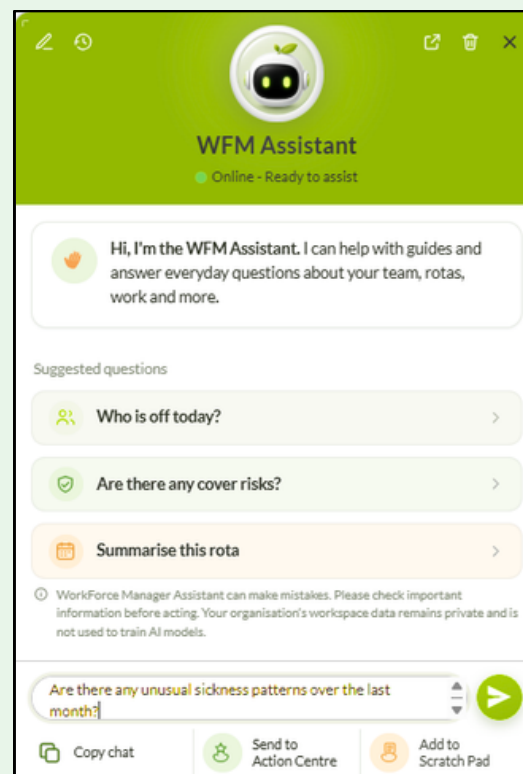
Find workforce information without switching between modules

Better visibility

Bring absence, rota, training and compliance information together.

More confident decisions

Use clear summaries, patterns and suggested follow-up questions



The WorkForce Manager platform

Action Centre

Turn insight into accountable action

How It Works:

- **Create:** Turn an answer, risk or recommendation into an action.
- **Prioritise:** Set priority, due date, action type and linked module.
- **Assign:** Allocate responsibility to an individual or team.
- **Track:** Monitor open, overdue, in-progress and critical actions.
- **Evidence:** Record who created, owns and updates each action.

The Action Centre brings manually created and AI-suggested actions into one controlled view

The screenshot displays the 'Action Centre' interface within the Skyline WorkForce Manager. The top navigation bar shows 'AI - AI Northampton' and a user profile for 'Roger Coster'. The left sidebar contains various menu items like 'Home', 'Action Centre', 'Sign In/Out', 'Workstation', 'AI Assistant Hub', 'Emergency Evacuation', 'Employee Portal', 'Time & Attendance', 'Employee Management', 'Job Management', 'Organisation Sites', 'Latest News Manager', 'System Settings', and 'Data Categories'. The main content area is titled 'Action Centre' and includes a description: 'View, filter, and manage actions created manually or from AI Assistant suggestions. Open any action to review, edit or duplicate it, and track status, priority and due dates at a glance.' Below this is a filter bar with tabs for 'Today', 'WTD', 'MTD', 'AI', and 'Date Range'. The dashboard features five summary cards: 'Open Actions' (18, #2 in last 7 days), 'Overdue' (2, #2 in last 7 days), 'In Progress' (1, #2 in last 7 days), 'Critical' (2, #1 in last 7 days), and 'AI Assistant Actions' (17, #2 in last 7 days). Below the cards are filter buttons: 'All Actions', 'Assigned to Me', 'Assigned to My Team', 'Created by Me', 'Overdue', and 'AI Assistant Actions'. There are also checkboxes for 'Has Completed' and 'Overdue Only'. Filter dropdowns include 'Status', 'Source', 'Created By', 'Priority', 'Action Type', 'Due Date', and 'Linked Module'. At the bottom, there are buttons for '+ Create Action', 'Edit', and 'Duplicate', along with a search bar and an 'Export' button. A table at the bottom lists actions with columns: Reference, Title, Status, Priority, Due Date, Overdue, Assignee, Created By, Created Date, Source, Action Type, Linked Module, and Last Updated. The table contains four rows of data.

Reference	Title	Status	Priority	Due Date	Overdue	Assignee	Created By	Created Date	Source	Action Type	Linked Module	Last Updated
AC-1015	Review overdue jobs with Alan Brown	To Do	Critical	30/07/2026	6 days	Roger Coster	Roger Coster	30/07/2026	AI Assistant	General		30/07/2026
AC-1006	Pet department employee availability for next week	To Do	Critical			Roger Coster	Roger Coster	14/07/2026	AI Assistant	General		16/07/2026
AC-1011	Analysis of employee sickness patterns	To Do	Urgent			Roger Coster	Roger Coster	16/07/2026	AI Assistant	General		16/07/2026
AC-1005	Next bank holiday in Northampton	In Progress	Medium	30/07/2026	6 days	Roger Coster	Roger Coster	14/07/2026	AI Assistant	General		14/07/2026

“Useful insight only creates value when somebody acts on it. WFM Assistant can send an identified issue or recommendation directly to the Action Centre.”

The WorkForce Manager platform

Task Manager

Keep every department running smoothly with intelligent task management. Skyline WorkForce Manager ensures the right jobs are assigned to the right people at the right time, improving consistency, accountability and operational efficiency.

Key Business Benefits

- Prioritise daily, seasonal and weather-related tasks automatically.
- Improve productivity with clear task ownership and deadlines.
- Reduce missed jobs and improve operational standards.
- Monitor progress in real time across departments and sites.
- No more chasing task completion.

How It Helps

“Whether preparing for a busy Bank Holiday, watering plants during a heatwave, building seasonal displays or completing café opening checks, Skyline WorkForce Manager helps ensure important tasks are completed on time and by the right team members.”

Garden Centre Examples:

- Watering schedules and irrigation checks.
- Seasonal merchandising and promotional displays.
- Christmas department setup.
- Restaurant opening and closing routines.
- Goods-in and delivery processing.



The WorkForce Manager platform

Recruitment Manager

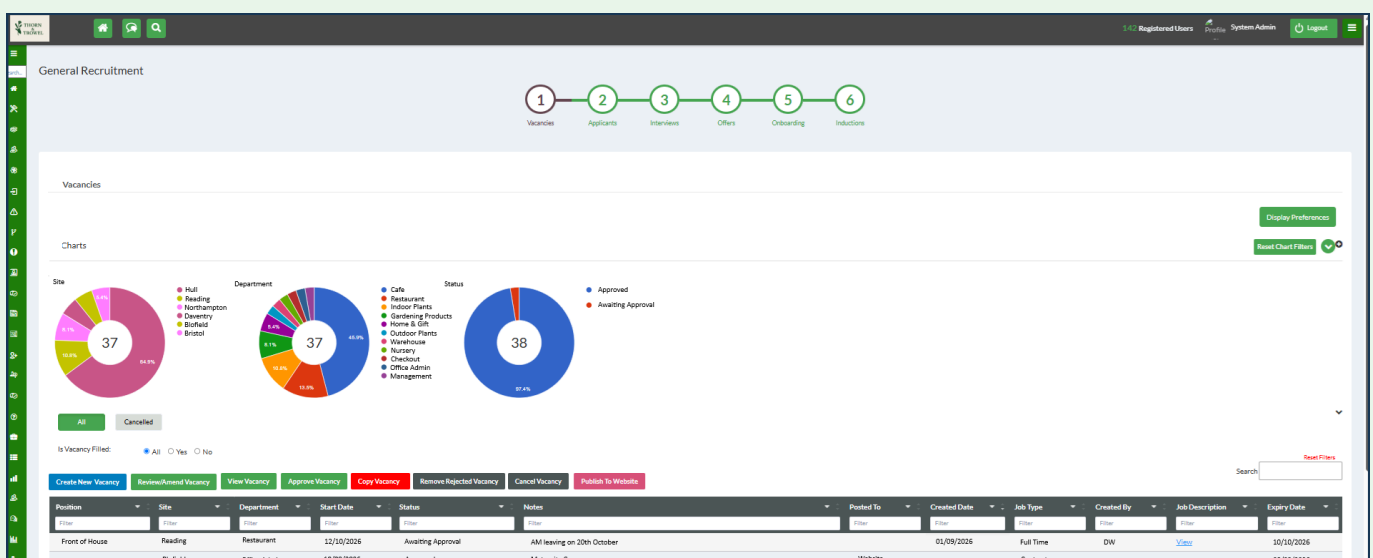
Attract, recruit and onboard the right people more efficiently. Skyline WorkForce Manager streamlines the recruitment journey, helping you reduce administration and fill vacancies faster during seasonal peaks and throughout the year.

Key Business Benefits

- Manage vacancies and applicants from one platform.
- Track every stage of the recruitment process.
- Reduce time-to-hire and administrative effort.
- Support faster onboarding for new employees.
- Improve the candidate experience.

How It Helps

“Recruiting additional staff for spring, summer or Christmas becomes simpler with a structured process that keeps managers informed, speeds up decisions and prepares successful candidates for day one.”



The WorkForce Manager platform

Asset Manager

Protect valuable business assets and keep essential equipment operating at its best. Skyline WorkForce Manager Asset Manager gives you complete visibility of equipment, machinery and other business assets, helping reduce downtime, control maintenance costs and extend asset life.

Key Business Benefits

- Maintain a complete register of business assets.
- Schedule planned maintenance and servicing.
- Reduce unexpected breakdowns and repair costs.
- Track asset location, ownership and condition.
- Improve accountability with a full maintenance history.

How It Helps

“From forklifts and delivery vehicles to handheld scanners, irrigation equipment and catering appliances, Skyline WorkForce Manager helps ensure critical assets are maintained, available and ready when your teams need them”



Insert Asset

Site: Botanic & Bloom - Brixworth

Stock Code:* LT42

Location: Main Office

Supplier: Dell

Description: 1704T Laptop

Item Status:* IN STOCK

Purchase Cost: £895.00

Received Date: 24/05/2025

Issued to: Amanda Bevin

Status: Active In-Active

Save Cancel

The WorkForce Manager platform

Inventory Manager

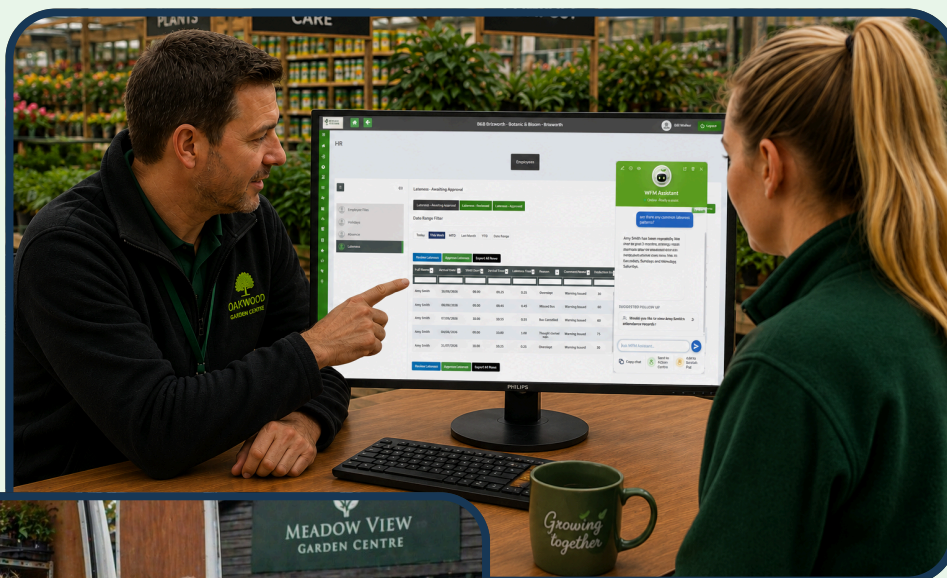
Optimise retail stock control and purchasing with Inventory Manager. Designed for garden centres and nurseries, it helps maintain product availability while reducing excess stock, manual administration and unnecessary purchasing costs.

Key Business Benefits

- Maintain accurate retail stock levels across departments.
- Integrate with suppliers for faster, more efficient ordering.
- Improve product availability and reduce lost sales.
- Reduce excess stock and cash tied up in inventory.
- Gain better visibility of purchasing and stock movement.

How It Helps

“Skyline WorkForce Manager supports smarter purchasing by helping managers identify stock trends, replenish key lines at the right time and maintain optimum stock levels. Supplier interfaces simplify ordering, reduce manual input and improve accuracy.”



Artificial Intelligence in action

One Platform. One Day. Smarter Decisions.

Every day brings new challenges for a garden centre. Changing weather, seasonal demand, staff availability and operational priorities all influence how your business performs. Skyline WorkForce Manager helps managers stay one step ahead by bringing together workforce planning, operational insight and intelligent recommendations in one place.

A Typical Day in Action

- **6:30 – AI identifies likely demand**

Weather, trading history and staffing availability indicate a busy day ahead.

- **7:00 – Skyline WFM recommends the plan**

Additional Outdoor Plants and Restaurant cover is recommended, while watering, irrigation and greenhouse tasks are prioritised.

- **9:00 – Managers see the live position**

Attendance, absence, staffing risks and outstanding actions are visible from one place.

- **11:00 – Teams stay coordinated**

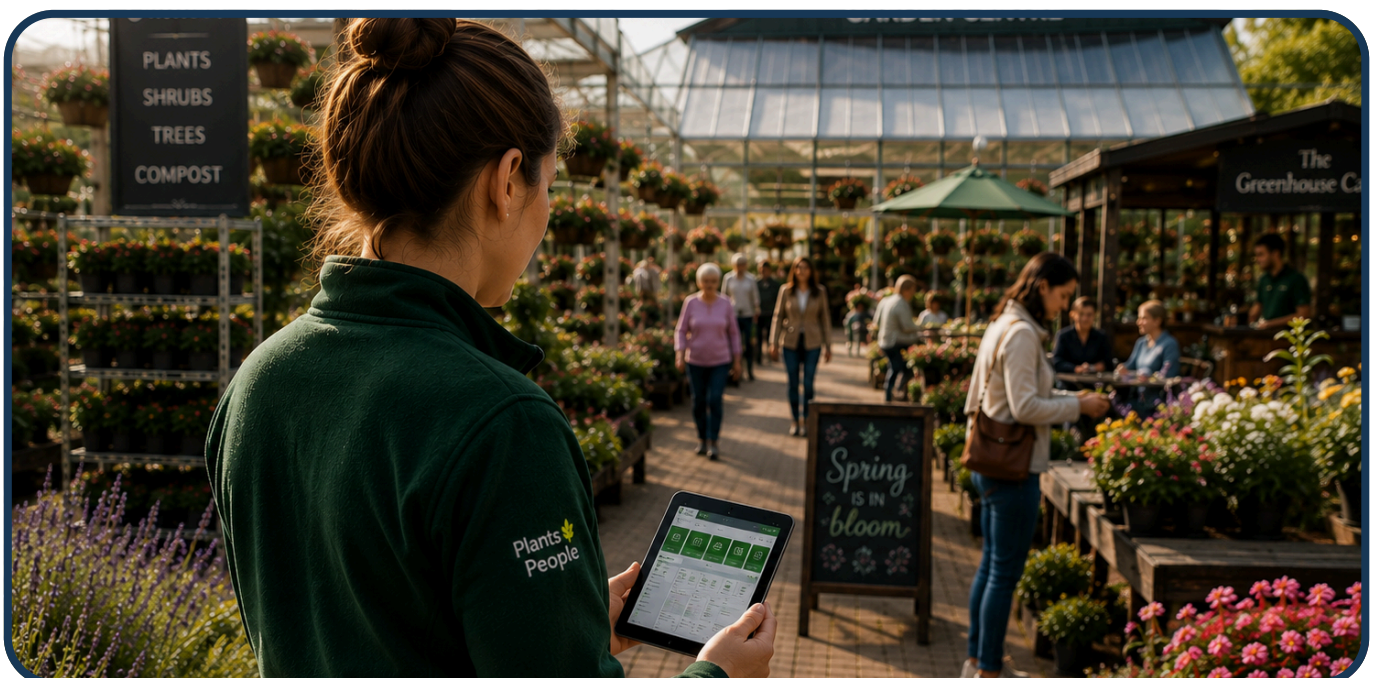
Tasks and priorities are automatically distributed with clear ownership and deadlines.

- **15:00 – The operation adapts**

Managers use live workforce and operational information to respond to changing customer demand.

- **End of day – Better information for tomorrow**

Completed actions, attendance and operational data feed back into future planning.



Artificial Intelligence in action

Ask Skyline WFM: Get Instant Workforce Answers

Managers and employees can ask Skyline WFM everyday questions in natural language. AI brings together information from across the platform to provide fast, relevant answers — while keeping people firmly in control of decisions.

WORKFORCE

"Who can cover Outdoor Plants this afternoon?"

TRAINING

"Which qualifications expire in the next 30 days?"

HEALTH & SAFETY

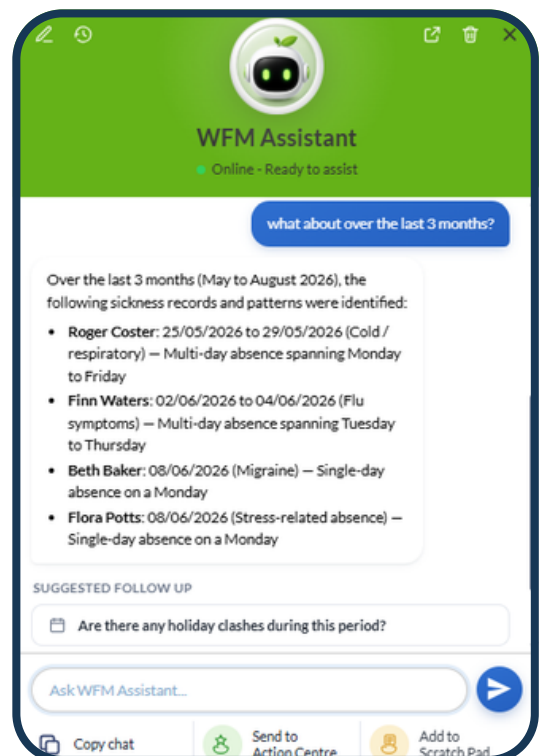
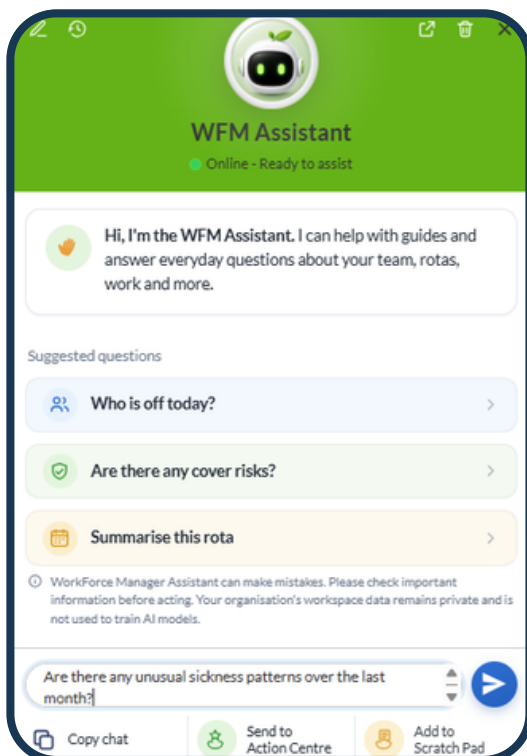
"Show me overdue safety actions."

OPERATIONS

"What should we prepare for tomorrow's heatwave?"

MANAGEMENT

"Where are my biggest workforce risks tomorrow?"



From Question → Insight → Action

Ask → Understand → Recommend → Assign → Track

A partner you can trust

Technology Is Only Part of the Solution

A UK Partner That Understands Workforce Management

Skyline WorkForce Manager combines innovative workforce management technology with the expertise of PCCS Group, a trusted partner with over 30 years of industry experience.

Our commitment goes beyond software implementation. We work alongside your team to understand your operational goals, tailor the platform to your business, and empower users to make the most of every feature, helping you achieve lasting improvements in workforce efficiency and performance.

Implementation

We configure the solution to align with your business structure, departmental requirements, and ways of working.

Training

Practical support that helps managers and employees adopt the system with confidence.

UK-Based Support

Experienced people available when your team needs assistance.

Continuous Innovation

Regular enhancements, including new AI capabilities and functionality driven by evolving customer requirements.



Your business will change. Skyline WorkForce Manager will change with it.

Your journey starts here

Getting Started Is Easier Than You Think

1. Understand

We discuss your operation, workforce challenges and priorities.

2. Configure

Choose the modules and workflows appropriate to your business.

3. Prepare

Employee information and relevant operational data are brought into the platform.

4. Train

Managers and teams receive practical guidance and support.

5. Go Live

Launch Skyline WorkForce Manager with support from our UK-based team.

6. Evolve

Add modules and new AI capabilities as your requirements grow.



Book Your Personalised Free Demo Today





See Skyline WorkForce Manager in Action

The best way to understand Skyline WorkForce Manager is to see it working around the challenges your business faces.

Book a personalised free demonstration and discover how Skyline WorkForce Manager can support your Garden Centre or Nursery, with a focus on the workforce processes most relevant to your operation.

Book a Personalised Free Online Demonstration Today

Scan QR Code

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Built for Garden Centres & Nurseries. Powered by AI

